



City Manager's Report

March Report—3.3.2026

The City Manager's Office extends its sincere sympathies to the families, friends and classmates affected by the recent loss of two Ashland High School students. Our thoughts are with the surviving students and the entire community during this difficult time, and we respectfully honor the privacy of the families.

The bimonthly Ashland **City e-Newsletter** brings it all straight to your inbox. Sign-up today at ashlandoregon.gov/CityNews.

CITY MANAGER'S OFFICE:

- In the coming weeks, watch for themed videos and short clips from the City Accomplishments [short film](#). These videos highlight the work of City staff and the positive impact on the Ashland community.
- **Staff vacated City Hall as of February 17**, following newly identified structural roof concerns discovered during a commercial code inspection. Under fire marshal guidance, the building remains temporarily vacated pending a licensed structural engineering assessment. **The 2024–2025 Facilities Master Plan identifies City Hall as in critical condition** and recommends divestment and adaptive reuse, supporting consolidation of City services into a unified civic campus. City Hall options will be presented to Council at a later date. Updates on City Hall will be posted to ashlandoregon.gov/CityHall.
- **City Councilor Office Hours have been moved to The Grove**, 1195 East Main Street. **City Manager Office hours are by appointment only**. Learn more at ashlandoregon.gov/Council.
- Want to make a difference in Ashland? **The City has openings on several Committees**. Apply today and help shape the future of your community! More, including online application, at ashlandoregon.gov/CouncilCommissionsCommittees.
- The **CERT** (Community Emergency Response Team) and **WRAP** (Wildfire Risk Assessment Program) **volunteers were acknowledged at the annual awards celebration**. CERT and WRAP need more volunteers. Additional information at ashlandoregon.gov/CERT.



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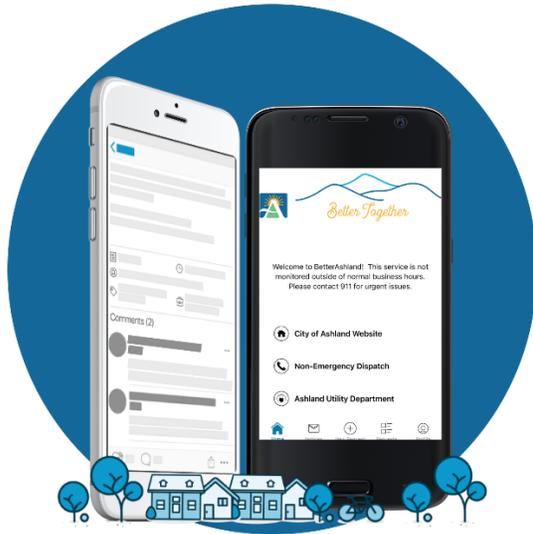


- **Thank you to the City Streets Crew who kept the city running smoothly during the recent snowstorm!** Please remember, **non-emergency issues can be reported to the LIVE Citizen Reporting Tool, SeeClickFix.** Issues such as downed trees or power outages, often seen during a storm, can be routed to the appropriate staff and citizens can monitor the progress! Learn more about SeeClickFix at ashlandoregon.gov/SeeClickFix. Information about City streets can be found at ashlandoregon.gov/Streets.





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SeeClickFix is the fastest, easiest way for you to submit non-emergency requests to your community, stay updated, and initiate change in your community.



Powered by **SeeClickFix**



- Progress is being made on the **City of Ashland Strategic Plan**. In February, the Communications and Engagement Plan was developed. In March and April, engagement with the community and City staff will begin. Updates and upcoming Council presentations will be posted at ashlandoregon.gov/StrategicPlan. **Forward Together. Vision with Action.**
- Updates regarding major projects for the City are posted each month at ashlandoregon.gov/MajorProjects. Project included are, **Butler-Perozzi Fountain, East Main Park, Water Treatment Plant** and more.

ELECTRIC:

- Free **Home Energy Scores** are now available through May 2026 to Ashland Electric customers. This program can help residents understand energy use, lower utility bills, improve comfort and cut emissions. *(The chart below shows carbon emission reductions when implementing the suggested Home Energy Score improvements.)*

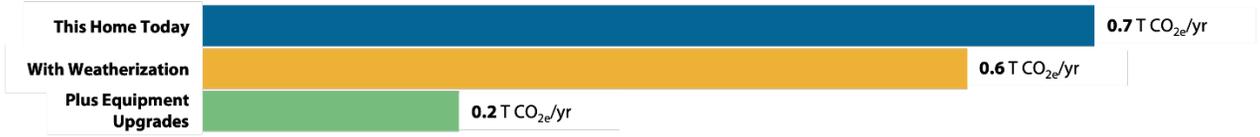




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Estimated Home Energy Use Carbon Emissions⁴

Carbon emissions are calculated in Metric tons of CO_{2e} per year. According to the U.S. Environmental Protection Agency (U.S. EPA), the average U.S. home emits **7.5 MT CO_{2e}/year** due to energy use.



FINANCE:

- **Apply for a 30% discount** on electric, water and sewer bills for income-qualified households: ashlandoregon.gov/Utilities30.

ASHLAND FIRE & RESCUE (AFR):

- **Station 1 and Station 2 now have new ZOLL AEDs installed in the public lobbies.** The *PulsePoint App* has also been updated to reflect the new AED locations, ensuring accurate public access information.
- Through the **2023 Assistance to Firefighters Grant (AFG) Award**, Ashland Fire & Rescue purchased and **installed a second set of PPE washer and dryer units at Station 2.** This addition allows crews to properly wash and dry contaminated protective gear at the station, eliminating the need to travel across town to Station 1. Thanks to the coordinated efforts of the City's Facilities/Public Works and Electrical Departments, both units were successfully installed this past week.

PARKS & RECREATION:

- Snowfall in Ashland the week of February 16 led to the closing of the North Mountain Park Nature Center, the Grove, the Golf Course and the Ashland Senior Center. In addition, due to safety concerns for participants and staff, all classes were canceled for the week. *Food & Friends* continued to provide lunch at the Senior Center and delivered food to those unable to leave their home.
- The Winter Spring *PlayGuide* is out in a [digital format](#).
- The Nature Center is open for exploration and discovery Tuesdays and Thursdays from 9 a.m. to 1 p.m.
- Listen for "Bach to Nature" Classes offered by **Creekside Strings** starting in March at the Nature Center.
- The gardens at the Nature Center will open on March 11 and 12. Look for busy gardeners on Wednesday mornings and every second Tuesday.
- [Subscribe](#) to the Parks & Recreation quarterly newsletter. [Read the latest issue](#).





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POLICE:

- The department welcomed a new Deputy Police Chief, **Dr. John Lohrfink**, who comes to APD from another local agency, bringing with him an impressive educational background as well as vast experience in community-oriented policing, patrol supervision, SWAT operations, major crimes investigations and more. Lohrfink will oversee APD's Operations Division, which includes uniformed patrol, traffic, community services and the Concentrated Area Patrol Team. ***Please join us in welcoming Deputy Chief Lohrfink!***